

If your microphone is not working, click on the drop down menu next to your user name and select “Speech Recognition-Microphone Settings”.

The screenshot shows the Rosetta Stone interface. At the top, the user is logged in as 'French Teacher'. A dropdown menu is open next to the user name, showing options: 'My Account', 'Choose an Interface Language', 'Speech Recognition - Microphone Settings' (highlighted in yellow), and 'Disconnect'. The main content area shows 'Activity 2/51 | Picture-Word Association: Speaking'. Below this, there are buttons for 'Translation', 'Additional Tools', and 'Activity Help'. The instruction says 'Find the right caption.' with a link to 'Instructions'. A large purple box displays the letters 'EFG'. To the right of the box is a microphone icon and a list of options: '- E, F, G', '- A, B, C, D', and '- T, U, V'.

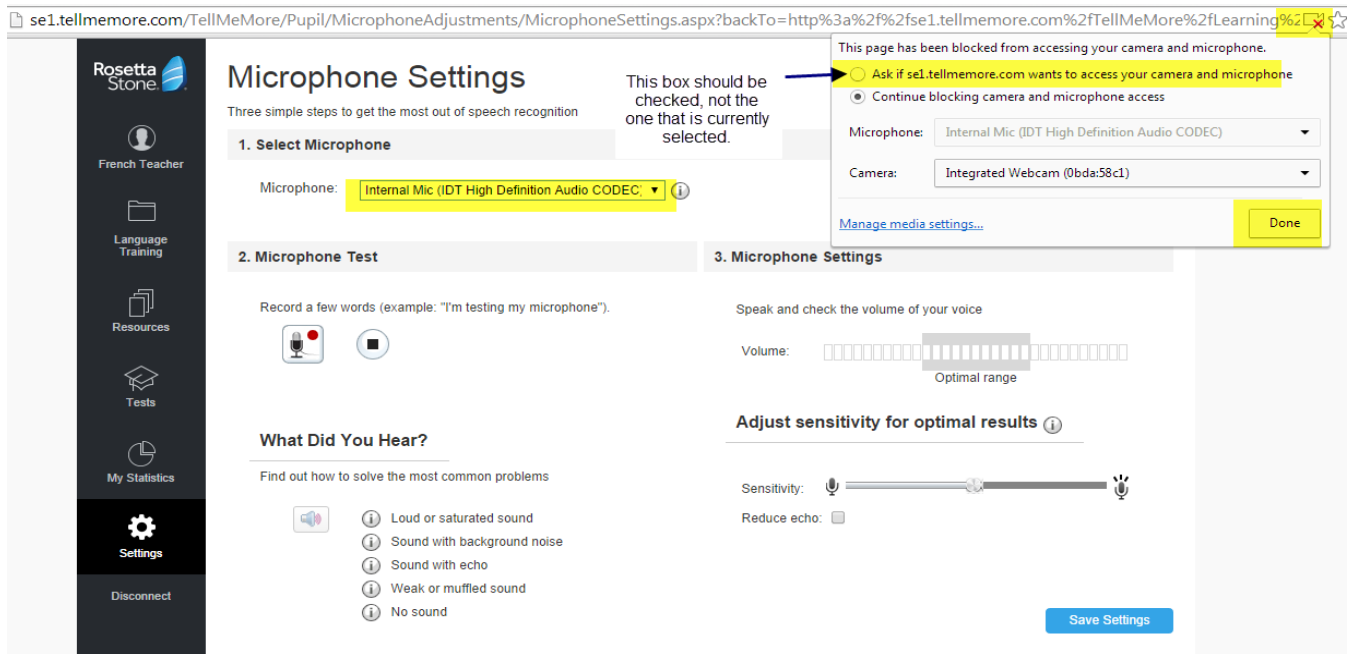
Be sure that your microphone is showing under Step 1.

The screenshot shows the 'Microphone Settings' page. The left sidebar contains navigation links: 'French Teacher', 'Language Training', 'Resources', 'Tests', 'My Statistics', 'Settings' (highlighted), and 'Disconnect'. The main content area is titled 'Microphone Settings' and includes the text 'Three simple steps to get the most out of speech recognition'. Step 1, 'Select Microphone', shows the 'Microphone:' dropdown set to 'Internal Mic (IDT High Definition Audio CODEC)'. Step 2, 'Microphone Test', includes a recording icon and the instruction 'Record a few words (example: "I'm testing my microphone")'. Step 3, 'Microphone Settings', includes a volume slider with an 'Optimal range' indicator and a 'Sensitivity' slider. Below the sliders, there is a 'What Did You Hear?' section with a list of common problems: 'Loud or saturated sound', 'Sound with background noise', 'Sound with echo', 'Weak or muffled sound', and 'No sound'. A 'Save Settings' button is at the bottom right.

When attempting Step 2, if you do not have any voice recognition occur, look for a red “X” by your browser in the upper right hand corner. Click on it and a box will open.

You want to be sure that this statement is selected:

“Ask if se1.tellmemore.com wants to access your camera and microphone”. Click “Done”, then “Load”.



You will then see the pop-up below which says:

<http://se1.tellmemore.com/wants> to use your camera and microphone. Allow/ Deny. Select “Allow”. Then click on “Reload”.

